



## CORPORATE POLICY FOR QUALITY, ENVIRONMENT, HEALTH AND SAFETY

IWT S.r.l. operates as a leading company in the design and manufacture of industrial washers and systems for decontamination, sanitization, and pneumatic handling, featuring automation solutions applied to the pre-clinical research industry and the pharmaceutical manufacturing sector.

In 2024, IWT S.r.l. introduced its first Aseptic Isolator for sterility testing as a new product within the Pharma division, reflecting the company's commitment to continued investment and to strengthening its position as a leading player in this market.

The company works within a niche market that, in recent years, has experienced a steady increase in competitors. This trend requires keeping product pricing under control while maintaining the customer's demand for a high-quality and reliable product, along with continuous product innovation and a responsive and effective after-sales service.

As the IWT Production System becomes further established as the company's production-management framework inspired by WCM principles, IWT S.r.l. intends to continue, as it always has, to promote the philosophy of continuous improvement.

The Integrated Policy reflects the company's commitment to compliance with UNI EN ISO 9001:2015, UNI EN ISO 14001:2015 and UNI ISO 45001:2018 standards.

### Corporate Principles and Commitments

- Quality
  - Meet—and where possible exceed—customer expectations and requirements.
  - Ensure innovative products and an effective after-sales service.
  - Strengthen relationships with qualified suppliers by sharing expected quality standards and requirements.
  - Promote continuous improvement and Risk-Based Thinking within the company.
- Environment
  - Comply with legal and voluntary requirements.
  - Prevent pollution and reduce environmental impacts through effective emergency-management measures.
  - Improve resource efficiency.
  - Integrate environmental aspects into the various company processes.
- Workplace Health and Safety
  - Prevent injuries and occupational illnesses.
  - Maintain order and cleanliness in accordance with 5S principles.
  - Ensure worker participation and active involvement.
  - Provide continuous HSE training.
  - Strengthen emergency-management practices to prevent or minimize negative impacts on workers' health.

### Management System Objectives

- Quality Objectives (ISO 9001)
  - Reduce non-conformities and eliminate root causes.
  - Improve on-time delivery performance.
  - Increase customer satisfaction.
  - Enhance process efficiency.
- Environmental Objectives (ISO 14001)
  - Reduce energy consumption and optimize the use of natural resources.
  - Maintain an efficient waste-sorting system.
  - Monitor significant environmental impacts through the definition of measurable indicators.
- OHS Management System Objectives (ISO 45001)
  - Improve employees training and awareness.
  - Implement preventive measures.
  - Introduce more effective emergency plans.
  - Digitalize the Health and Safety Management System.

### Implementation, Monitoring and Continuous Improvement

IWT S.r.l. defines measurable aims and monitors performance indicators. Management ensures the implementation of corrective and preventive actions, as well as the promotion of a culture of quality, safety and environmental sustainability.

IWT S.r.l., committed to continuous improvement and prevention, periodically reviews the Quality Management System, the Environmental Management System, and the Occupational Health and Safety Management Program, and in particular this document, to ensure its effectiveness and adequacy.

This document is made available to personnel through the company's digital platform, displayed on the notice board, and published on the website for all interested parties.